



For Immediate Release

Contact: Susan Slovic, BSNB, 518-363-8628, susan.slovic@bsnb.com

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PRESS RELEASE

Heather O'Shea Named Assistant VP, Retail Banking at BSNB

BALLSTON SPA, N.Y. — Heather O'Shea has been named Assistant Vice President of Retail Banking at [Ballston Spa National Bank \(BSNB\)](#) according to Christopher R. Dowd, president and CEO. In her new role, O'Shea will be responsible for bank security as well as retail banking operations, including exploring new technologies, expanding on operating efficiencies and enhancing the Bank's omni-channel customer experience.

With more than 18 years of experience in the banking industry O'Shea joined BSNB in 2011 as a personal banker in the Stillwater office, and most recently held the position of retail banking administrator and security officer. She earned an undergraduate degree from Adirondack Community College and is an active volunteer at BSNB-hosted food pantries benefitting the Regional Food Bank of NENY.



Heather O'Shea
Assistant Vice President of Retail Banking

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ABOUT BALLSTON SPA NATIONAL BANK

BSNB is a locally focused relationship-driven community bank invested in making a difference not only for customers but our community as a whole. Through a combination of personal service and high tech convenience, BSNB offers a wide range of financial products and services to individuals, families, municipalities, nonprofits and businesses throughout New York's greater Capital Region. Find out more about BSNB's offerings [here](#). To become part of BSNB's online community, please visit us on [Facebook](#), [Twitter](#), and LinkedIn.

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